

MAINTENANCE LEVEL	NONE	BASIC	PREMIUM	ELITE
Development Pricing (hourly)				
Graphic Designer	€ 70.00	€ 65.00	€ 60.00	€ 55.00
Junior Developer	€ 65.00	€ 60.00	€ 55.00	€ 50.00
Senior Developer / Consultant	€ 90.00	€ 85.00	€ 80.00	€ 75.00
Expert Developer / Consultant	€ 120.00	€ 110.00	€ 105.00	€ 100.00
Minimum Time Charged	1 Hour	30 Minutes	15 Minutes	15 Minutes
General Availability				
Maximum Response Time	1 Day	12 Hours	8 Hours	4 Hours
- Weekdays	10:00 - 19:00	9:00 - 19:00	9:00 - 20:00	9:00 - 20:00
- Weekends & Holidays	-	-	12:00 - 16:00	12:00 - 16:00
Emergency Availability				
Maximum Response Time	1 Day	6 Hours	4 Hours	2 Hours
- Weekdays	10:00 - 19:00	8:00 - 21:00	6:00 - 23:00	0:00 - 23:59
- Weekends & Holidays	-	11:00 - 18:00	9:00 - 20:00	7:00 - 22:00
Outside of Office Hours				
- Weekdays	* 2.5	* 2.2	* 1.8	* 1.5
- Weekends & Holidays	* 3.0	* 2.5	* 2.0	* 1.5
General Project Support				
Remote (hourly)	€ 70.00	€ 60.00	€ 50.00	€ 40.00
On-Site (hourly)	€ 80.00	€ 70.00	€ 60.00	€ 50.00
Outside of Limassol (per trip)				
Paphos, Larnaca (or up to 60km)	€ 60.00	€ 50.00	€ 40.00	€ 30.00
Nicosia (or up to 80km)	€ 80.00	€ 70.00	€ 55.00	€ 40.00
Annual Fees (on total costs)				
	-	10 %	20 %	30 %

Custom systems implementation and application development are custom projects tailored to client's needs and therefore can not be estimated without all requirements collected. Our team can assist you with those, but at additional consultation expense.